



Evolve are London's third-largest homelessness charity, working with 2,000 people each year. Originally a YMCA, they were keen on extending their service range and rebranded in 2015- becoming Evolve Housing + Support.



They provide a solution to homelessness through shelter, support and advice to over 470 people each day, who would otherwise be homeless across four London Boroughs. As a homelessness charity, Evolve have always provided somewhere for homeless people to not only live but to gain skills, employment and ultimately thrive.

The challenge

Evolve already had and are still using a Housing Management system that deals mostly with the actual housing side of the charity, however the platform had a very basic accounting module. The system was a flat file database, with limited integration and access, resulting in poor reporting and minimal insightful information. The system was failing to provide the business with the information they needed. Evolve wanted to grow but the current systems did not give them the tools or flexibility to do so.

Their newly appointed Head of Finance had previously worked with Enhanced and on her recommendation Enhanced were appointed to review the current situation and make recommendations to help future growth.

The solution

Enhanced undertook a complete systems audit to gain a full understanding of the business and review the current situation. Access Dimensions and Focal Point were recommended.

The new solutions would give Evolve all the reporting systems they required, together with far greater control and a better accounting structure.

The results

The Access Dimensions installation has provided Evolve with reliable systems and an accurate accounting solution. This has allowed them to develop and move forward with their business strategy. Access is the core to the business, storing all important information, enabling a 360° view of information.

The benefits

- Fast implementation
- Greater efficiencies
- Total control and visibility as the business grows
- Improved reporting
- Robust platform
- Ease of use

"I had no hesitation in recommending Enhanced and once again they have come up with the goods. We now have the solutions and systems in place to enable us to grow with confidence."

Jenny Strudwick,
Director of Corporate Services,
Evolve Housing + Support

If you like the sound of Enhanced's collaborative approach and are interested in hearing how we could tailor a solution to meet your unique needs, please do not hesitate to contact a member of the team on 01202 308000 or visit enhanced.co.uk