



Client: JM Scully  
Sector: Professional Services

## J M Scully is a second-generation family owned and managed business, delivering main-contracting services to the Retail, Commercial and Leisure sectors.

### The challenge

Due to continued business growth, the infrastructure solution had become outdated. As a result, users frequently found themselves without the correct tools for the job, hampering the progress of the company. The IT provider at the time was not providing a complete end-to-end solution.

In addition, the company has 80 users, some based at their offices in Wimborne and others on various installation sites.

### The solution

Enhanced undertook a complete systems audit to become fully aware of the existing environment. With this knowledge, it was able to define the most suitable solution for the business – not only for now, but also for Scully's planned future growth.

The solution design includes a Microsoft Remote Desktop Services farm, which allows J M Scully to leverage their existing thin clients and have a single centralised platform to deliver applications to both office and field-based staff. In addition, email was migrated from a single on-premise Microsoft Exchange server to Microsoft Office 365. This decision was taken to improve the availability of the email platform, as well as additional features such as cloud-based sharing of files via Microsoft OneDrive for Business, and online email archiving.

The security of the system was a high priority during the review, leading to the deployment of WatchGuard's Next Generation Firewall platform (which includes WatchGuard's award-winning Unified Threat Management solution).

Finally, the business is protected by Veeam's flagship Backup & Replication product, which has been designed specifically for virtualised environments. J M Scully now has fast, flexible options for restoring data and reduced overall recovery times.

### The results

The company enjoys a reliable infrastructure platform based on Microsoft technology. The system has provided J M Scully with the tools it needs for the smooth running of the company.

### The benefits

- Improved uptime
- Reliable and consistent platform
- All backed by a proactive and highly skilled support team
- Total confidence in the partnership
- Labour saving.

## J M Scully

"It is great to work with a highly professional team which totally understands our business and can deliver exactly what we need, not only today, but for our planned company growth."

**Shirley Scully,**  
Director,  
J M Scully

If you are interested in hearing how Enhanced can tailor a solution to meet your unique business needs, please do not hesitate to contact a member of the team on 01202 308000 or visit [enhanced.co.uk](http://enhanced.co.uk)

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